

SUBJECT: End of Availability – Vertiv™ Avocent® Matrix (MXS5132)
Matrix Manager Software

MM: 4224 **DATE:** 03.10.2022

TO: Local Vertiv Offices and Sales Teams

The End of Sale (EOS) process for the Vertiv™ Avocent® Matrix (MXS5132) Matrix Manager Software and associated warranty will begin effective immediately. Orders will no longer be accepted.

Due to component shortages & EOL announcements, the 32-port version is no longer available, and we can no longer offer the Avocent® Matrix product line. As a result of the hardware going EOL/EOS, we are also announcing the EOL of the Avocent Matrix Manager software. For existing Avocent Matrix Manager Software customers, we will be offering a 1-time, free-of-charge, subscription renewal for up to 3 years until June 1, 2022. After that 3-year period, there will be no option to renew, and you will need to use alternate methods of managing your Avocent Matrix system.

KEY DATES INCLUDE:

- EOL Announcement: 3/11/2022
- End-of-Sale Date: 3/11/2022
- Last Day Orders accepted: 3/11/2022
- Last Ship Date: 3/11/2022
- Last Date for New Service Contracts: 3/11/2022
- Last Date for Renewal Service Contracts: 6/1/2022
- End of Service Life: 6/1/2027

IMPACTED SKU'S:

- MXS5132-XXX (XXX indicates country specific code)
- 1YGLD-MXS5132
- 2YGLD-MXS5132
- MXMGR-EVAL-R2
- MXMGR-R2
- MXMGR-SUB-R2
- MXS5132-001

If your customers are still looking to add or expand their existing Avocent Matrix systems, we will continue to offer both the Matrix transmitters and receivers until December 31, 2022, or until inventory is depleted (whichever comes first).

If you have questions concerning this memo, please contact me at the phone number or e-mail address shown below.

Thank you and good selling!

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