EOL Overview

Subject	Racknet
EOL Original Issue Date	May 01, 2018
End of Sale Date	May 01, 2018
End of Life Date	July 31, 2019
Part Numbers Affected	Racknet software, Racknet licensing and associated Racknet hardware
Replacement Product	Environet

Description

As of 01 May 2018, Racknet is no longer available as part of the Geist DCIM product offering. While the Racknet solution is end of sale and will no longer be quoted or sold, customers will be able to purchase or migrate to the Environet solution as the direct replacement.

Discontinued Model(s): Racknet-XX   **Replacement Model(s):** Environet-XX

Racknet Support
Customers who currently maintain a paid support contract for the Racknet software are eligible for an upgrade to Environet.

Customers without paid support can purchase a Racknet support contract with associated fees and become eligible for the upgrade. Contact your Geist sales representative for more information.

The current version of Racknet will function as long as the software environment supports the java applet. Geist will continue to provide basic technical support for Racknet until 31 July 2019. Geist will continue to provide Engineering support (bug fixes) during that time. New features will not be added to Racknet moving forward.

Customers who do not wish to upgrade to Environet, regardless of support contract status, will be able to purchase device licensing and Racknet services until the end of life date.

Racknet will reach full end of life on 31 July 2019 and will no longer be supported.

Warranty Information

The standard warranty remains in effect for products covered in this notice.

Contact Information

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Please see www.geistglobal.com for complete product specifications.