LIFE[™] SERVICES

Quick Start Guide





Contact Vertiv[™]

- Call 1-800-543-2378 to initiate service activation process
- Have your equipment model and serial number information ready



Connect Equipment to Internet Accessible Network

- Connect Ethernet RJ-45 cable to the equipment communication card
- Verify active connection by navigating to the equipment web management tool via the assigned IP address (Please see communication card manual for detailed instructions on IP address configuration)



Configure Connectivity

- Navigate to the LIFE[™] Services page within the equipment web management tool
- Enter equipment serial number, tag number, and site identifier
- Enable LIFE™ Services checkbox and save settings
- If applicable, enter proxy server and authentication data via the Gate page within the equipment web management tool, save settings, and restart card



Verify Connectivity

- Navigate to the Advanced LIFE[™] Services page within the equipment web management tool
- Validate Device State as "Connected" and Heartbeat Status as "Normal Operation"
- Call 1-800-543-2378 to address problems or questions

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